

Computer Hardware and Software

Class hours: 7.30 am – 12.30 pm

Pre-requisites: Participants should have basic computer skills

Course Description: This training enhances the participants understanding of computer hardware and software. It also equips the participants with the knowledge and skills to carry out basic computer hardware and software troubleshooting.

Unit	Outline
Basic Software Trouble Shooting	<ul style="list-style-type: none">• Installing, Uninstalling Software• Trouble Shooting Windows XP• Trouble Shooting Common Computer Software Problems• Trouble Shooting Internet Explorer• Computer Security
Basic Hardware Troubleshooting	<ul style="list-style-type: none">• Overview• Hard drive errors• Monitor errors• Scanner errors• Mouse errors• Floppy drive• Conclusion